CALL FOR EXPRESSION OF INTEREST FOR A SHORT-TERM CONSULTANCY SERVICE TO DEVELOP AN ONLINE (WEB-BASED) COMMUNITY ADVOCACY DASHBOARD.

1.0 INTRODUCTION

The Center for Health, Human Rights, and Development (CEHURD) with support from Swedish International Development Cooperation Agency (Sida) wishes to develop a community advocacy dashboard to allow grassroots community structures and partners to identify, document, and report Sexual and Reproductive Health Rights (SRHR) violations. The platform will be a central web-based online system where Community Health Advocates (CHAs) will identify, document, and remotely report any health rights violations in their communities. The 24/7 hour-up-time online system will enable CHAs to submit identified SRHR and health rights complaints along with the associated evidence to support CEHURD’s case follow-up and advocacy.

2.0 BACKGROUND

For effective implementation of work, CEHURD is working with the CHA structure in the implementation of this program. To enable timely and accurate reporting and documentation of their activities. The consultant is expected to develop a user-friendly Community Advocacy Dashboard, accessible to different stakeholders with CHAs as the major target audience. The dashboard must be designed in a way that health rights complaints/violations including SRHR violations are reported through the dashboard via an email, online/web-based form, or a designated SMS code. The system will allow CHAs to upload health rights violations evidence (videos, photos, testimonies, audios, etc). Each violation or complaint should be identified by type (such as denial of health service, SGBV, or abuse by health workers among others as agreed upon by the CEHURD JAS team); as well as the location (district, sub-county, health facility level). The dashboard should be able to locate the violations reported on a map using coordinates or GPS when posted by the CHAs, and filter cases by date/time/month or by other defined data selection criteria.

3.0 SCOPE OF WORK

This is a short-term assignment to develop an online advocacy platform (Dashboard) which is meant to help Community Health Advocates (CHAs) actively engage and organize action around emerging sexual and reproductive health and rights (SRHR) issues within their communities.

4.0 EXPECTED DELIVERABLES

Inception Report. The consultant should produce an Inception Report within 7 days after the contract is signed. The report should provide a clear picture of how the consultant understands the ToRs and intends to achieve the expected tasks.

Prototype and prototype report. The consultant should present a prototype of the system to selected CHAs and CEHURD staff.

System setup, software code, and installation. The consultant will be expected to install the dashboard share system code and set it up.

Training/user manuals. The consultant will be expected to develop reference materials including user guides and hold capacity training for CEHURD staff and CHAs.

Completion Report. Upon completion of the assignment, the consultant should submit a final completion report. The report should outline all work undertaken, including characteristics of the system developed.

5.0. TIME FRAME

The assignment is expected to take 60 working days from the date the contract is signed. The assignment is expected to be implemented between July and September 2022.

6.0. APPLICATION REQUIREMENTS

Interested candidates in the position are expected to provide the following documentation:

- Up-to-date Curricula Vitae (CV) for each of the expert(s) proposed to work on this assignment including past experience in similar projects and 3 (three) references
- Technical Proposal presenting methodology of work and approach.
- Financial proposal for the assignment.
- At least three completed related projects (use links to these projects where applicable).
- Evidence of tax compliance.

Interested individual consultants / consulting firms must submit the following documents/information to demonstrate their suitability for the assignment to: info@cehurd.org and copy: serunjogi@cehurd.org by Wednesday July 6th, 2022.